This list is some of the most common Facebook frequently asked questions. You will find additional information and tips for having a productive experience online at the easily searchable Facebook Help Centre, at facebook.com/help.

## Top Six Content and Privacy FAQ

### How do I get photos of me removed that others have posted without my permission?

Sometimes Facebook users want pictures of them or their family members removed as the content doesn’t violate Facebook’s Community Standards. Users can take advantage of our “social reporting” tools. People can also use the tools provided in the Help Centre to request the removal of content they do not like. A parent can also use the form provided in the Help Centre to request the removal of an image of a child aged under 13 years of age.

Useful links: [facebook.com/help/socialreporting](http://facebook.com/help/socialreporting)  
[facebook.com/help/imageprivacyrights](http://facebook.com/help/imageprivacyrights)

### What steps can people take to preserve a Facebook Page when a loved one passes away?

Facebook has become an important place for friends and family to express grief and remembrance when a loved one passes away. Anyone can contact Facebook to request that we “memorialize” a friend or family member’s account. When an account is memorialized, only confirmed friends are able to view and interact with the Timeline. In addition, new protections are put into place that aim to respect the privacy of the person who passed away. For example, memorialized Timelines don’t appear in public spaces such as in suggestions for People You May Know or birthday reminders. In some cases, in memorialized pages, a parent can contact Facebook to do so.

Useful links: [facebook.com/help/requestmemorialization](http://facebook.com/help/requestmemorialization)  
[facebook.com/help/memorialized](http://facebook.com/help/memorialized)

### What can I do if my account has been hacked?

Facebook understands how frustrating it is when you suspect your account has been hacked. We offer tools to help you secure your account, as well as some advanced security tips that can help protect your account from future hack attempts. If you suspect your account has been hacked, go to facebook.com/hacked to immediately secure your account.

Useful links: [facebook.com/help/hackedaccounts](http://facebook.com/help/hackedaccounts)  
[facebook.com/help/securitytips](http://facebook.com/help/securitytips)

### What kind of tools does Facebook make available to help stop "cyberbullying"?

Facebook’s Family Safety Center offers a host of tools and resources, including step-by-step instructions on how to report abusive content, detailed privacy and security tips, and links to external resources, all designed to help keep kids safe online. These tools and resources are meant to help families understand and address the different kinds of online interactions young people are having – both on Facebook and elsewhere on the Internet.

Useful link: [facebook.com/help/safety/bullying](http://facebook.com/help/safety/bullying)

### What tools can I use to help keep my kids safe on Facebook?

Facebook takes special steps to ensure that minors have a more protective experience on the site. For example, they can never be ‘tagged’ or messaged by strangers, and the information in their profiles is not visible to strangers. Parents can set privacy settings that their teens’ info is only visible to confirmed Friends or a custom list of people. The Family Safety Center has some useful tips for helping young people set the most appropriate privacy settings for them.

Useful links: [facebook.com/safety](http://facebook.com/safety)  
[facebook.com/help/searchengines](http://facebook.com/help/searchengines)

### What are some tools I can use for reporting content? Is there a way to track my reports?

There are resources available for anyone looking for information on how to report or remove content like posts, photos and links, including abusive content. If you’ve reported content for violating Facebook’s Community Standards, you may be able to use your “Support Dashboard” to see when Facebook takes action on your report and what decision was made. Only you can see your own Support Dashboard, which you can find by clicking “General Account Settings” from the upper right hand corner drop down menu of your Facebook home page.

Useful links: [facebook.com/report](http://facebook.com/report)  
[facebook.com/help/supportdashboard](http://facebook.com/help/supportdashboard)